



## myGov – changing your mobile number

### Update your mobile number

You can have up to 2 mobile phone numbers on your myGov account:


- a security mobile phone number that is used to receive myGov security codes and sign in to your myGov account
- an additional mobile phone number for receiving myGov Inbox notifications for new messages

To change your security mobile phone number, follow these steps:

1. Go to the **Settings**  page
2. Select the **Edit Mobile Details**  icon next to your security contact mobile phone number. A confirmation code will be sent to that mobile phone number by SMS
3. Enter your confirmation code into myGov
4. Enter your new mobile phone number

**NOTE:** you can also remove the two-step verification on the **Settings**  page

### Confirming your updates were successful

After you select , you will be taken to the Update Your Details History tab which will confirm that your updates have been sent to your member services and any action you are required to take with member services to complete them.

You can view the **History** tab at any time to check the status of your updates.

If you need to, you can check whether your details have been updated by your member services by accessing your member service's online account.

For more information on MyGov access and help, use the link below

<https://my.gov.au/mygov/content/html/help.html#update-mygov-profile>